# iTunes Connect Sales and Trends Guide: App Store v14



### © 2015 Apple Inc.

#### All rights reserved.

No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, mechanical, electronic, photocopying, recording, or otherwise, without prior written permission of Apple Inc., with the following exceptions: Any person is hereby authorized to store documentation on a single computer for personal use only and to print copies of documentation for personal use provided that the documentation contains Apple's copyright notice.

The Apple logo is a trademark of Apple Inc.

Use of the "keyboard" Apple logo (Option-Shift-K) for commercial purposes without the prior written consent of Apple may constitute trademark infringement and unfair competition in violation of federal and state laws.

No licenses, express or implied, are granted with respect to any of the technology described in this document. Apple retains all intellectual property rights associated with the technology described in this document. This document is intended to assist iTunes Content Developers to manage and deliver content for the iTunes Store.

Every effort has been made to ensure that the information in this document is accurate. Apple is not responsible for typographical errors.

Apple Inc. 1 Infinite Loop Cupertino, CA 95014 408-996-1010

Even though Apple has reviewed this document, APPLE MAKES NO WARRANTY OR REPRESENTATION, EITHER EXPRESS OR IMPLIED, WITH RESPECT TO THIS DOCUMENT, ITS QUALITY, ACCURACY, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE. AS A RESULT, THIS DOCUMENT IS PROVIDED "AS IS," AND YOU, THE READER, ARE ASSUMING THE ENTIRE RISK AS TO ITS QUALITY AND ACCURACY. IN NO EVENT WILL APPLE BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY DEFECT OR INACCURACY IN THIS DOCUMENT, even if advised of the possibility of such damages THE WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHERS, ORAL OR WRITTEN, EXPRESS OR IMPLIED. No Apple dealer, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

Some states do not allow the exclusion or limitation of implied warranties or liability for incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

# **Table of Contents**

| Revision History                                  | 4  |
|---|----|
| Sales and Trends                                  | 5  |
| Top Content Page                                  | 5  |
| Top Content Page Features                         | 7  |
| Reports Page                                      | 7  |
| Reports   | 8  |
| Autoingestion Tool                                | 8  |
| Reading Reports                                   | 10 |
| Appendix A - Sales Report Field Definitions       | 11 |
| Appendix B - Opt-In Report Field Definitions      | 13 |
| Appendix C - Newsstand Report Field Definitions   | 14 |
| Appendix D - Definition of Day and Week           | 16 |
| Appendix E – Product Type Identifiers             | 17 |
| Appendix F – Country Codes                        | 18 |
| Appendix G – Promotional Codes                    | 21 |
| Appendix H – Currency Codes                       | 22 |
| Appendix I - Subscription and Period Field Values | 23 |
| Appendix J - FAQ                                  | 24 |
| Appendix K – Report File Names                    | 26 |
| Appendix L – Encoded Autoingestion Parameters     | 27 |

## **Revision History**

March 4, 2015—v14. Updates for redesign and Version field.

September 19, 2014—v13. Updates for iOS 8.

July 23, 2014—v12. Updates for style and clarity.

February 13, 2014—v11. Updates for Sales and Trends redesign.

October 17, 2013—v10. Updates to Autoingestion instructions. Update for the Category field.

**April 9, 2013 — v9.** Weekly reports are now available for the previous 26 weeks. Daily reports are now available for the previous 30 days.

March 6, 2013—v8. Updates for Sales and Trends redesign. Monthly summary reports for the previous 12 months are now available. Yearly summary reports for all previous years can be downloaded. Graph and sales data can be filtered by free or paid content.

November 6, 2012—v7. Major content revision.

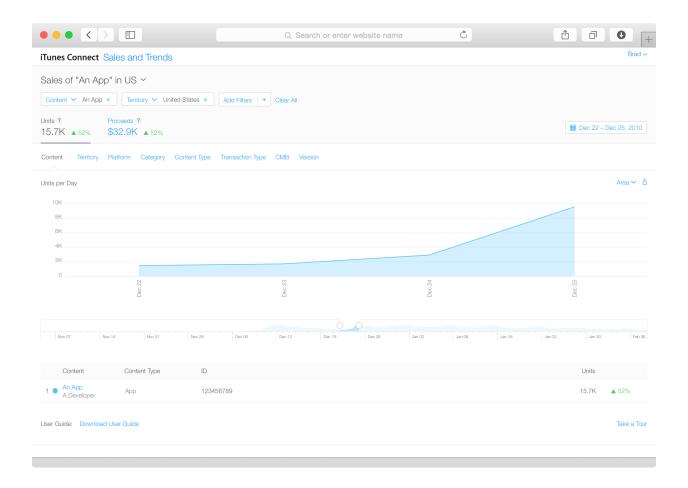
## Sales and Trends

Sales and Trends on iTunes Connect allows you to:

- · View sales within a selected time period
- Group your sales data (for example, by territory)
- Filter sales by one or more values (for example, by content title and transaction type)

### **Top Content Page**

Sales and Trends shows sales information for all of your top content by default.



### **Tabs**

To view your completed sales by units or by proceeds in U.S. dollars, select the appropriate tab.

The number below the tab name represents the total sales for the current period in the date selector. You can also view the percentage of change between the selected date period and the

previous period. For example, if you select a date period of the last seven days, then the percentage change compares the selected seven days with the prior seven days.

#### Date

Choose any time period in the Date section. You can click a predefined period (for example, Last 7 Days) or enter a date range.

#### **Date Slide Control**

You can also choose a period with the date slider below the main graph: drag the left and right handles to set the beginning and end dates. You can then click and drag the specified time window forward and backward in time, if desired.

### **Group By**

You can group your sales data by various criteria. For example, to view sales across multiple territories, choose By Territory.

### **Filters**

Use filters to create customized sales views. For example, you can view just the sales of a specific app within a specific territory. To return to the default view, click Clear All.

### Graph

The graph displays your data according to your chosen date range, group, and filters.

### **Table**

The table at the end of the page displays information about your sales and your proceeds based on the selected date period, group, and filters.

Click any row in the table to add the corresponding value to your filters. This will also automatically update the table content to display subgroups. For example, if you select group by territory and click the Europe row, the table will display data for all App Store territories in Europe.

### **Top Content Page Features**

### **Saved Views**

To save your current chosen date range, group, and filter selections, click Save next to Untitled Report. You can later choose your saved views from the Top Content menu.

### **Export**

To download the data currently displayed by the graph, or copy it to the clipboard, click the download button in the upper right of the graph.

### **Custom Territory Groups**

To create custom territory groups that filter your content according to territories you've selected, choose Create Custom Territory Group from Territory in the Filters menu.

## **Reports Page**

Download your Sales and Trends reports by choosing Reports from the Top Content menu. If you have more than one contract, choose the vendor for each of your contracts.

### Reports

Sales and Trends provides three basic kinds of reports: Sales Summary, Newsstand Detailed, and Opt-In.

The Sales Summary report shows aggregated sales for each of your apps. If you have one or more Newsstand apps, you can download the Newsstand Detailed report that shows individual sales. For Newsstand apps, you can also download Opt-In reports that contain contact information for customers who chose to opt-in to share their information.

The following table summarizes the available reports:

| Report Type | Report Subtype | Date Types                     |
|-------------|----------------|--------------------------------|
| Sales       | Summary        | Daily, Weekly, Monthly, Yearly |
| Sales       | Opt-In         | Weekly                         |
| Newsstand   | Detailed       | Daily, Weekly                  |

### **Downloading Reports**

To download reports from Sales and Trends on iTunes Connect, go to the Reports page and select a vendor, report period, and date. You can also download reports using the Autoingestion tool.

All reports are delivered as tab-delimited text files in ZIP format. Opt-In reports are password-protected. To open these files, use a decompression tool that supports password-protected ZIP files. The password is provided on the Reports page.

### **Availability**

Reports are only available at certain times and only retained for certain periods of time. Reports should be downloaded regularly for your records. Apple does not store or regenerate the data after these periods have expired. For details, see Appendix D.

- Daily reports include data for the previous day and are retained for 30 days
- Weekly reports include data starting on Monday and ending on Sunday of the previous week. Weekly reports are available on Mondays and retained for 26 weeks
- Monthly reports are available five days after the month's end date and are retained for 12 months
- Yearly reports are available six days after the year's end date and are retained indefinitely
- Reports are available by 6 a.m. in each territory's respective time zone

## **Autoingestion Tool**

You can use the Autoingestion tool to download reports from the command line or through a custom script that you create. Follow the steps below to set up and use the Autoingestion tool. Note that Java 1.6 or later is required.

- Download the Autoingestion.class file to the directory where you want the reports delivered.
  - You must not alter or disseminate the Autoingestion tool for any reason. Apple reserves the right to revoke access for usage or distribution beyond its intended use.
- You must create a text file that contains your Apple ID and password in the format below. Note that parameters with <> are placeholders; you must insert your own values.

```
userID = <Apple_ID>
password = <password>
```

- The text file must use the file extension ".properties" and can only contain one Apple ID and password. Save the file in the same directory as Autoingestion.class.
- To retrieve a report, open a command line in a tool such as the Terminal app in OS X, change to the directory where Autoingestion.class is located and run the command below.

- The table below describes the parameters and values that Autoingestion uses.
  - All parameters are required, except for the date. If the date parameter is not provided, the latest available report will be downloaded.
  - · You must delimit parameters with a space.

| Parameter           | Values   | Notes   |
|---------------------|--|---|
| properties_filename | Name of the properties file  | Make sure the file extension is ".properties". For example, jane_doe.properties.  |
| vendor_id           | Your unique vendor number  | The vendor ID for which you want to download the report. For example, 80012345.   |
| report_type         | Sales or Newsstand   |   |
| date_type           | Daily, Weekly, Monthly, Yearly                                     |   |
| report_subtype      | Summary, Detailed, or Opt-In                                       | Opt-In only applies to Sales report.  |
| date (optional)     | YYYYMMDD (Daily or<br>Weekly)<br>YYYYMM (Monthly)<br>YYYY (Yearly) | The date of the report you are requesting. Date parameter is optional. If it is not provided, you will get the latest report available. |

### **Examples**

The examples below assume that the user Jane Doe, who works for a company with the vendor ID 80012345, has created a properties file called jane\_doe.properties that is located in the same

### directory as Autoingestion.class:

| Example  | Command   |
|--|---|
| Summary of sales for Sep 19, 2013                      | java Autoingestion jane_doe.properties 80012345 Sales Daily Summary 20130919            |
| Summary of sales for Sep 2013                          | java Autoingestion jane_doe.properties 80012345 Sales Monthly Detailed 201309           |
| Opt-In report for week ending<br>Sep 15, 2013          | <pre>java Autoingestion jane_doe.properties 80012345 Sales Weekly Opt-In 20130915</pre> |
| Detailed Newsstand report for week ending Sep 15, 2013 | java Autoingestion jane_doe.properties 80012345<br>Newsstand Weekly Detailed 20130915   |

## **Reading Reports**

All reports contain a header row with the field names for each column. The reports include transactions that can be tracked by SKU, vendor ID, or Apple ID.

For a complete list of report fields, see Appendices A, B, and C. For sample reports, see Appendices M, N, and O.

# Appendix A - Sales Report Field Definitions

| Report Field                     | Report Data Type | Values                   | Notes  |
|----------------------------------|------------------|--------------------------|--|
| Provider                         | CHAR(5) - APPLE  | Up to 5 Characters       | The service provider in your reports (typically Apple).  |
| Provider Country                 | CHAR(2) - US     | Up to 2 Characters       | The service provider country code (typically U.S.).  |
| SKU                              | VARCHAR(100)     | Up to 100 Characters     | A product identifier provided by you during app setup.   |
| Developer                        | VARCHAR(4000)    | Up to 4000<br>Characters | Provided by you during the initial account setup.  |
| Title                            | VARCHAR(600)     | Up to 600 Characters     | Provided by you during app setup.  |
| Version                          | VARCHAR(100)     | Up to 100 Characters     | Provided by you during app setup.  |
| Product Type<br>Identifier       | VARCHAR(20)      | Up to 20 Characters      | Defines the type of transaction<br>(for example, initial download,<br>update, and so on). For more<br>information, see Appendix D. |
| Units                            | DECIMAL(18,2)    | Up to 18 Characters      | The aggregated number of units.  |
| Developer<br>Proceeds (per item) | DECIMAL(18,2)    | Up to 18 Characters      | The proceeds for each item delivered.  |
| Begin Date                       | Date             | Date in MM/DD/YYYY       | Start date of report.  |
| End Date                         | Date             | Date in MM/DD/YYYY       | End date of report.  |
| Customer Currency                | CHAR(3)          | Up to 3 Characters       | Three-character ISO code indicating the customer's currency. For more information, see Appendix G.                                 |
| Country Code                     | CHAR(2)          | Up to 2 Characters       | Two-character ISO country code indicating the App Store territory for the purchase. For more information, see Appendix E.          |
| Currency of<br>Proceeds          | CHAR(3)          | Up to 3 Characters       | The currency in which your proceeds are earned. For more information, see Appendix G.  |
| Apple Identifier                 | DECIMAL(18,0)    | Up to 18 Characters      | The Apple ID for your app.   |
| Customer Price                   | DECIMAL(18,2)    | Up to 18 Characters      | Price displayed on the App Store.  |
|                                  | •                |                          |  |

| Report Field      | Report Data Type | Values               | Notes  |
|-------------------|------------------|----------------------|--|
| Promo Code        | VARCHAR(10)      | Up to 10 Characters  | If the transaction was part of a promotion, this field will contain a value. This field is empty for all nonpromotional items. For more information, see Appendix F.                               |
| Parent Identifier | VARCHAR(100)     | Up to 100 Characters | In-App Purchases will show the SKU of the associated app.  |
| Subscription      | VARCHAR(10)      | Up to 10 Characters  | Defines whether an auto-<br>renewable subscription is new or<br>a renewal. For more information,<br>see Appendix H.  |
| Period            | VARCHAR(30)      | Up to 30 Characters  | Defines the duration of an autorenewable subscription purchase. For more information, see Appendix H.  |
| Category          | VARCHAR(50)      | Up to 50 Characters  | Indicates the category of the app, such as Games.  |
| СМВ               | VARCHAR(5)       | Up to 5 Characters   | If the transaction involves a "completed" app bundle then this field will contain a value of "CMB". App credits for completed bundles will show a value of "CMB-C". Otherwise this field is blank. |

# Appendix B - Opt-In Report Field Definitions

| Report Field      | Report Data Type Values |  | Notes                      |
|-------------------|-------------------------|--|----------------------------|
| First Name        | VARCHAR(100)            | Up to 100 Characters                       | Customer's first name.     |
| Last Name         | VARCHAR(100)            | Up to 100 Characters Customer's last name. |                            |
| Email Address     | VARCHAR(100)            | Up to 100 Characters                       | Customer's email address.  |
| Postal Code       | VARCHAR(50)             | Up to 50 Characters                        | Customer's postal code.    |
| Apple Identifier  | DECIMAL(18,0)           | Up to 18 Characters                        | The Apple ID for your app. |
| Report Start Date | DATE                    | Date in MM/DD/YYYY                         | Date of start of report.   |
| Report End Date   | DATE                    | Date in MM/DD/YYYY                         | Date of end of report.     |

# Appendix C - Newsstand Report Field Definitions

| Report Field                        | Report Data Type | Values                | Notes   |  |
|-------------------------------------|------------------|-----------------------|---|--|
| Provider                            | CHAR(5)          | Up to 5 Characters    | The service provider in your reports (typically Apple).   |  |
| Provider<br>Country                 | CHAR(2)          | Up to 2 Characters    | The service provider country code (typically US).   |  |
| SKU                                 | VARCHAR(100)     | Up to 100 Characters  | The product identifier provided by you during app setup.  |  |
| Developer                           | VARCHAR(4000)    | Up to 4000 Characters | Provided by you during the initial account setup.   |  |
| Title                               | VARCHAR(600)     | Up to 600 Characters  | Provided by you during app setup.   |  |
| Version                             | VARCHAR(100)     | Up to 100 Characters  | Provided by you during app setup.   |  |
| Product Type<br>Identifier          | VARCHAR(20)      | Up to 20 Characters   | Defines the type of transaction (for example, initial download, update, and so on). For more information, see Appendix D. |  |
| Units                               | DECIMAL(18,2)    | Up to 18 Characters   | The aggregated number of units.   |  |
| Developer<br>Proceeds<br>(per item) | DECIMAL(18,2)    | Up to 18 Characters   | The proceeds for each item delivered.   |  |
| Customer<br>Currency                | CHAR(3)          | Up to 3 Characters    | Three-character ISO code indicating the customer's currency. For more information, see Appendix G.                        |  |
| Country<br>Code                     | CHAR(2)          | Up to 2 Characters    | Two-character ISO country code indicating the App Store territory for the purchase. For more information, see Appendix E. |  |
| Currency of<br>Proceeds             | CHAR(3)          | Up to 3 Characters    | The currency in which your proceeds are earned. For more information, see Appendix G.                                     |  |
| Apple<br>Identifier                 | DECIMAL(18,0)    | Up to 18 Characters   | The Apple ID for your app.  |  |
| Customer<br>Price                   | DECIMAL(18,2)    | Up to 18 Characters   | Retail Price displayed on the App Store and charged to the customer.  |  |

| Report Field           | Report Data Type | Values  | Notes   |
|------------------------|------------------|---|---|
| Promo Code             | VARCHAR(10)      | Up to 10 Characters   | If the transaction was part of a promotion, this field will contain a value. This field is empty for non-promotional items. For more information, see Appendix F. |
| Parent<br>Identifier   | VARCHAR(100)     | Up to 100 Characters  | In-App Purchases will show the SKU of the associated app.   |
| Subscription           | VARCHAR(10)      | Up to 10 Characters   | Defines whether an auto-renewable subscription is new or a renewal. For more information, see Appendix H.   |
| Period                 | VARCHAR(30)      | Up to 30 Characters   | Defines the duration of an autorenewable subscription purchase. For more information, see Appendix H.   |
| Download<br>Date (PST) | TIMESTAMP(0)     | Date in MM/DD/YYYY  | The download date.  |
| Customer<br>Identifier | DECIMAL(18,0)    | Up to 18 Characters   | The customer identification.  |
| Report Date<br>(Local) | DATE             | Date in MM/DD/YYYY  | The date of the report. The date and time is always the local.  |
| Sales/Return           | CHAR(1)          | Up to 1 Character   | Can be S or R. R is a refund and not a reversal.  |
| Category               | VARCHAR(50)      | Up to 50 Characters   | Indicates the category of the app, such as Games.   |
| СМВ                    | VARCHAR(5)       | Up to 5 Characters  Credits for Newsstand apps the of a "completed" app bundle p will show a value of "CMB-C". C this field is blank. |   |

# Appendix D - Definition of Day and Week

## How is a day defined for these reports?

A day starts at 12:00:00 a.m. and ends at 11:59:59 p.m. in the territory's time zone (see table below).

### How is a week defined for these reports?

A week starts on Monday at 12:00:00 a.m. and ends on Sunday at 11:59:59 p.m.

### What time zone is the report date based on?

| Territory                                 | Time Zone   |
|---|---|
| U.S., Canada, Latin America               | Pacific Standard Time (PST), Pacific Daylight Time (PDT)                            |
| Europe, Middle East, Africa, Asia Pacific | Central Europe Time (CET), Central Europe<br>Summer Time (CEST)                     |
| Japan                                     | Japan Standard Time (JST)   |
| Australia, New Zealand                    | Australian Eastern Standard Time (AEST),<br>Australian Eastern Daylight Time (AEDT) |

### When are these reports available?

Reports are available by 6 a.m. in each territory's respective time zone.

# Appendix E – Product Type Identifiers

Product Type Identifier 1 is only used the first time a customer downloads an app. Family Sharing, redownloads, and downloads on multiple devices with the same Apple ID aren't counted.

Updates, which are Product Type Identifier 7, are counted separately for each device where that update has been installed, including Family Sharing updates.

| Product Type Identifier | Туре             | Description                        |
|-------------------------|------------------|------------------------------------|
| 1                       | Free or paid app | iPhone and iPod touch (iOS)        |
| 7                       | Update           | iPhone and iPod touch (iOS)        |
| 1-B                     | App Bundle       |                                    |
| 1E                      | Paid app         | Custom iPhone and iPod touch (iOS) |
| 1EP                     | Paid app         | Custom iPad (iOS)                  |
| 1EU                     | Paid app         | Custom universal (iOS)             |
| 1F                      | Free or paid app | Universal (iOS)                    |
| 1T                      | Free or paid app | iPad (iOS)                         |
| 7F                      | Update           | Universal (iOS)                    |
| 7T                      | Update           | iPad (iOS)                         |
| F1                      | Free or paid app | Mac app                            |
| F7                      | Update           | Mac app                            |
| FI1                     | In-App Purchase  | Mac app                            |
| IA1                     | In-App Purchase  | Purchase (iOS)                     |
| IA1-M                   | In-App Purchase  | Purchase (Mac)                     |
| IA9                     | In-App Purchase  | Subscription (iOS)                 |
| IA9-M                   | In-App Purchase  | Subscription (Mac)                 |
| IAC                     | In-App Purchase  | Free subscription (iOS)            |
| IAC-M                   | In-App Purchase  | Free subscription (Mac)            |
| IAY                     | In-App Purchase  | Auto-renewable subscription (iOS)  |
| IAY-M                   | In-App Purchase  | Auto-renewable subscription (Mac)  |

# Appendix F – Country Codes

| Country<br>Code | Country Name           | Country<br>Code | Country Name                               | Country<br>Code | Country Name             |
|-----------------|------------------------|-----------------|--|-----------------|--------------------------|
| AL              | Albania                | GR              | Greece                                     | PA              | Panama                   |
| DZ              | Algeria                | GD              | Grenada                                    | PG              | Papua New<br>Guinea      |
| AO              | Angola                 | GT              | Guatemala                                  | PY              | Paraguay                 |
| Al              | Anguilla               | GW              | Guinea-Bissau                              | PE              | Peru                     |
| AG              | Antigua and<br>Barbuda | GY              | Guyana                                     | PH              | Philippines              |
| AR              | Argentina              | HN              | Honduras                                   | PL              | Poland                   |
| AM              | Armenia                | НК              | Hong Kong                                  | PT              | Portugal                 |
| AU              | Australia              | HU              | Hungary                                    | QA              | Qatar                    |
| AT              | Austria                | IS              | Iceland                                    | KR              | Republic Of Korea        |
| AZ              | Azerbaijan             | IN              | India                                      | MD              | Republic Of<br>Moldova   |
| BS              | Bahamas                | ID              | Indonesia                                  | RO              | Romania                  |
| BH              | Bahrain                | IE              | Ireland                                    | RU              | Russia                   |
| ВВ              | Barbados               | IL              | Israel                                     | ST              | São Tomé and<br>Príncipe |
| BY              | Belarus                | IT              | Italy                                      | SA              | Saudi Arabia             |
| BE              | Belgium                | JM              | Jamaica                                    | SN              | Senegal                  |
| BZ              | Belize                 | JP              | Japan                                      | SC              | Seychelles               |
| BJ              | Benin                  | JO              | Jordan                                     | SL              | Sierra Leone             |
| BM              | Bermuda                | KZ              | Kazakhstan                                 | SG              | Singapore                |
| BT              | Bhutan                 | KE              | Kenya                                      | SK              | Slovakia                 |
| ВО              | Bolivia                | KW              | Kuwait                                     | SI              | Slovenia                 |
| BW              | Botswana               | KG              | Kyrgyzstan                                 | SB              | Solomon Islands          |
| BR              | Brazil                 | LA              | Lao, People's<br>Democratic<br>Republic of | ZA              | South Africa             |

| Country<br>Code | Country Name              | Country<br>Code | Country Name                          | Country<br>Code | Country Name                      |
|-----------------|---------------------------|-----------------|---------------------------------------|-----------------|-----------------------------------|
| VG              | British Virgin<br>Islands | LV              | Latvia                                | ES              | Spain                             |
| BN              | Brunei                    | LB              | Lebanon                               | LK              | Sri Lanka                         |
| BG              | Bulgaria                  | LR              | Liberia                               | KN              | St. Kitts and Nevis               |
| BF              | Burkina Faso              | LT              | Lithuania                             | LC              | St. Lucia                         |
| КН              | Cambodia                  | LU              | Luxembourg                            | VC              | St. Vincent and<br>The Grenadines |
| CA              | Canada                    | МО              | Macau                                 | SR              | Suriname                          |
| CV              | Cape Verde                | MK              | Macedonia                             | SZ              | Swaziland                         |
| KY              | Cayman Islands            | MG              | Madagascar                            | SE              | Sweden                            |
| TD              | Chad                      | MW              | Malawi                                | СН              | Switzerland                       |
| CL              | Chile                     | MY              | Malaysia                              | TW              | Taiwan                            |
| CN              | China                     | ML              | Mali                                  | TJ              | Tajikistan                        |
| СО              | Colombia                  | MT              | Malta                                 | TZ              | Tanzania                          |
| CG              | Congo, Republic of the    | MR              | Mauritania                            | ТН              | Thailand                          |
| CR              | Costa Rica                | MU              | Mauritius                             | ТТ              | Trinidad and<br>Tobago            |
| HR              | Croatia                   | MX              | Mexico                                | TN              | Tunisia                           |
| CY              | Cyprus                    | FM              | Micronesia,<br>Federated States<br>of | TR              | Turkey                            |
| CZ              | Czech Republic            | MN              | Mongolia                              | ТМ              | Turkmenistan                      |
| DK              | Denmark                   | MS              | Montserrat                            | TC              | Turks and Caicos                  |
| DM              | Dominica                  | MZ              | Mozambique                            | UG              | Uganda                            |
| DO              | Dominican<br>Republic     | NA              | Namibia                               | UA              | Ukraine                           |
| EC              | Ecuador                   | NP              | Nepal                                 | AE              | United Arab<br>Emirates           |
| EG              | Egypt                     | NL              | Netherlands                           | GB              | United Kingdom                    |

| Country<br>Code | Country Name |  |
|-----------------|--------------|--|
| SV              | El Salvador  |  |
| EE              | Estonia      |  |
| FJ              | Fiji         |  |
| FI              | Finland      |  |
| FR              | France       |  |
| GM              | Gambia       |  |
| DE              | Germany      |  |
| GH              | Ghana        |  |

| Country<br>Code | Country Name |  |
|-----------------|--------------|--|
| NZ              | New Zealand  |  |
| NI              | Nicaragua    |  |
| NE              | Niger        |  |
| NG              | Nigeria      |  |
| NO              | Norway       |  |
| ОМ              | Oman         |  |
| PK              | Pakistan     |  |
| PW              | Palau        |  |

| Country<br>Code | Country Name  |
|-----------------|---------------|
| US              | United States |
| UY              | Uruguay       |
| UZ              | Uzbekistan    |
| VE              | Venezuela     |
| VN              | Vietnam       |
| YE              | Yemen         |
| ZW              | Zimbabwe      |

# Appendix G – Promotional Codes

The promo code field values indicate the type of code used. Only one value is possible per line in the report. Note that "null" means that this is a standard transaction. The values below can appear in the promo code field.

| Promo Code | Description   |
|------------|---|
| CR - RW    | Promotional codes where the proceeds have been waived. The customer price will be 0 and the proceeds will be 0. These transactions are redemptions of iTunes Connect Developer Codes. |
| GP         | Purchase of a gift.   |
| GR         | Redemption of a gift. (Deprecated in September 2013.)   |
| EDU        | Education Store transaction.  |

# Appendix H – Currency Codes

| Currency Code | Currency Name               |
|---------------|-----------------------------|
| AED           | United Arab Emirates Dirham |
| AUD           | Australian Dollar           |
| CAD           | Canadian Dollar             |
| CHF           | Swiss Franc                 |
| CNY           | Chinese Yuan                |
| DKK           | Danish Krone                |
| EUR           | Euro                        |
| GBP           | Pound Sterling              |
| HKD           | Hong Kong Dollar            |
| IDR           | Indonesian Rupiah           |
| ILS           | Israeli New Shekel          |
| INR           | Indian Rupee                |
| JPY           | Japanese Yen                |
| MXN           | Mexican Peso                |
| NOK           | Norwegian Krone             |
| NZD           | New Zealand Dollar          |
| RUB           | Russian Ruble               |
| SAR           | Saudi Riyal                 |
| SEK           | Swedish Krona               |
| SGD           | Singapore Dollar            |
| TRY           | Turkish Lira                |
| TWD           | New Taiwan Dollar           |
| USD           | United States Dollar        |
| ZAR           | South African Rand          |

# Appendix I - Subscription and Period Field Values

The Subscription field indicates whether the purchase of the auto-renewable subscription purchase is new or a renewal.

| Subscription Field Value |
|--------------------------|
| New                      |
| Renewal                  |

The Period field indicates the duration of the auto-renewable subscription purchase or renewal.

| Period Field Value |
|--------------------|
| 7 Days             |
| 1 Month            |
| 2 Months           |
| 3 Months           |
| 6 Months           |
| 1 Year             |

## Appendix J - FAQ

### Why am I seeing differences between Financial Reports and Sales and Trends reports?

The difference between the two reports is the timeframe. Daily and weekly Sales and Trends reports are real-time and based on customer interactions. Monthly Payments and Financial reports are based on actual financial transactions in our system.

Note that weekly Sales and Trends reports end on Sunday and start on Monday, while the Payment and Financial reports are based on Apple Fiscal Quarters that always end on a Saturday. The timeframe difference between the Sales and Trends reports and the Payments and Financial reports is intentional. Combining the reports is not recommended because of the timeframe and reporting difference.

### What is an Apple ID?

The Apple ID (Apple Identifer) included in each row of your sales reports is the unique product identifier assigned to your app by Apple. Note that this Apple ID is different from your own Apple ID that you use to sign into iTunes Connect. Include the Apple ID of your app whenever you contact support.

You can also access an app's Apple ID by using the links on the app's product page on the App Store. On iOS devices, tap the share icon in the upper right and tap Copy Link. On a Mac, choose Copy Link from the pull-down menu below the app's icon. The copied link will be in the format of the example link below. The number in bold is the app's Apple ID.

### itunes.apple.com/us/app/remote/id284417350?mt=85

### Do weekly reports include the daily reports?

Yes, weekly reports include the daily reports. Daily and weekly Sales and Trends reports are based on the same customer interactions.

### Why do I see a high volume of sales for a short period of time followed by a significant drop?

It is common that some items see a significant increase in sales and, after a short period, the numbers return to normal. This is generally due to promotional activities by blogs or a sales campaign that might be associated with your content.

### Why can't I see any sales for a particular item?

This can be an indication of an item not being available on the store. Check the product availability on iTunes Connect and ensure that the latest contracts are agreed to and in place. If your contracts are in place, ensure your app is cleared for sale in the Rights and Pricing area for that app in My Apps on iTunes Connect.

### Why there are refunds on my reports?

Apple will provide a refund if the customer experience was unsatisfactory due to the app's content or quality.

You can monitor the rate of refunds and the content that is refunded and use it as an indication of content quality.

### When are auto-renewable subscriptions renewed?

Auto-renewable subscriptions renew on the same day as the original purchase. For example, if a monthly auto-renewable subscription is purchased on September 9, then it will auto-renew on October 9.

In cases where the original purchase happens on a day that does not exist for certain months then the subscription will auto-renew on the last day of those months, and continue to renew on that new day of the month from then on. For example, if the purchase happens on October 31, it will auto-renew on November 30, December 30, and so on. Note that in February, these same subscriptions will start auto-renewing on the 28th day of every month.

# Appendix K – Report File Names

The file names for downloaded reports follow the naming convention below:

| Report<br>Type | Report<br>Subtype | Date<br>Type | Naming Convention   | Example                     |
|----------------|-------------------|--------------|---|-----------------------------|
| Sales          | Summary           | Daily        | S_D_ <vendor_id>_<date></date></vendor_id>                | S_D_80012345_20130919       |
| Sales          | Summary           | Weekly       | S_W_ <vendor_id>_<date></date></vendor_id>                | S_W_80012345_20130915       |
| Sales          | Summary           | Monthly      | S_M_ <vendor_id>_<date></date></vendor_id>                | S_M_80012345_201309         |
| Sales          | Summary           | Yearly       | S_Y_ <vendor_id>_<date></date></vendor_id>                | S_Y_80012345_2013           |
| Sales          | Opt-In            | Weekly       | O_S_W_ <vendor_id>_<dat e=""></dat></vendor_id>           | O_S_W_80012345_2013091<br>5 |
| Newsstand      | Detailed          | Daily        | <pre>N_D_D_<vendor_id>_<dat e=""></dat></vendor_id></pre> | N_D_D_80012345_2013091<br>9 |
| Newsstand      | Detailed          | Weekly       | N_D_W_ <vendor_id>_<dat e=""></dat></vendor_id>           | N_D_W_80012345_2013091<br>5 |

# Appendix L – Encoded Autoingestion Parameters

The table below gives numeric and character codes that can be used in place of full parameter values. The following sets of three commands, for example, are equivalent:

```
java Autoingestion jane_doe.properties 80012345 Sales Daily Summary 20130919
java Autoingestion jane_doe.properties 80012345 1 2 2 20130919
java Autoingestion jane_doe.properties 80012345 S D S 20130919
```

| Parameter Type | Value     | Numeric Code | Character Code |
|----------------|-----------|--------------|----------------|
| Date Type      | Weekly    | 1            | W              |
| Date Type      | Daily     | 2            | D              |
| Date Type      | Monthly   | 3            | М              |
| Date Type      | Yearly    | 4            | Υ              |
| Report         | Sales     | 1            | S              |
| Report         | Newsstand | 5            | N              |
| Report Subtype | Detailed  | 1            | D              |
| Report Subtype | Summary   | 2            | S              |
| Report Subtype | Opt-In    | 4            | 0              |